Customer Service Institute

Jump to the front of the line!
Advance your opportunity for a rewarding customer service career

Customer Service Institute
The Customer Service Institute – CSI is specifically designed to address employers’ growing need for employees with great customer service skills, professionalism and exceptional work ethics. CSI answers this call by preparing individuals with training and certifications necessary to thrive. Participants can earn the following nationally recognized certifications:

NRF Customer Service and Sales Certification
Provides validation and credibility to the trained professional’s skills and knowledge of a variety of customer service concepts.

Microsoft Technical Associate Certification (MTA)
Addresses a wide spectrum of fundamental technical concepts, assess and validates core technical knowledge, and enhances technical credibility.

Employers Say
“We can train—but can you sell yourself and my products?” – Nordstrom Senior Sales Associate
“We need customer focused associates—who have great attitudes and are on-time.”
– Walgreen’s and Home Depot Hiring Managers

Your Next Step
Contact CSI at 314-746-0800 to enroll.
You must meet the following criteria:
- High School diploma or HiSet/GED
- Pass WorkKeys Assessment tests (applied math, locating information, reading for information)
- Complete Individual Assessment Profile

Enroll now!
314-746-0800
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More info: STLCC.edu/MET