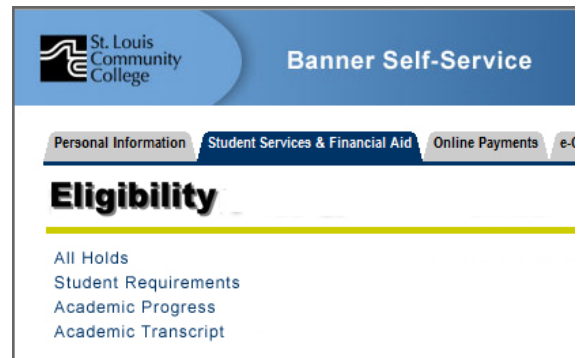


Check Your Financial Aid Eligibility

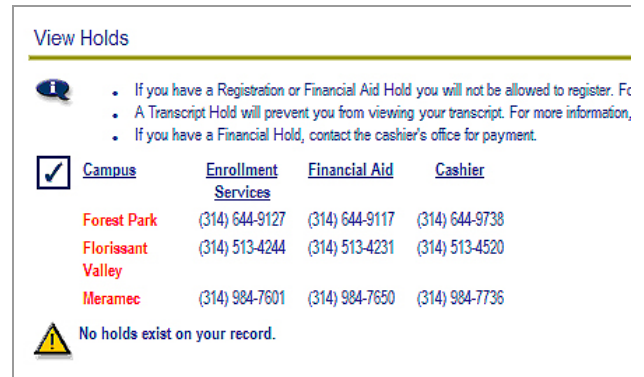
1. Log in to Banner Self-Service.
NOTE: If you need help logging in to Banner Self-Service, see the [Login](#) instructions.
2. Select the **Student Services and Financial Aid** option from the menu.
3. Select the **Financial Aid** option from the Student Services menu.
The **Financial Aid** page is displayed.
4. Select the **My Eligibility** link to view holds, and any other requirements that may affect the status of your financial aid eligibility.
The **Eligibility** page is displayed.
5. Select the **All Holds** link to see if any holds on your records may affect your award.



The screenshot shows the Banner Self-Service interface. At the top, there is a blue header with the St. Louis Community College logo and the text "Banner Self-Service". Below the header is a navigation bar with tabs for "Personal Information", "Student Services & Financial Aid", and "Online Payments". The "Student Services & Financial Aid" tab is selected. The main content area is titled "Eligibility" and has a yellow underline. Below the title, there are links for "All Holds", "Student Requirements", "Academic Progress", and "Academic Transcript".

If you have holds on your record which may affect registration, phone one of the campus Enrollment Services or Financial Aid offices listed to determine what you must do to remove the hold.

6. Click on the browser's **Back** button to return to the **Eligibility** page.
7. Select the **Student Requirements** link.



The screenshot shows the "View Holds" section of the Banner Self-Service interface. It has a yellow underline. Below the title, there is an information icon and a list of bullet points:

- If you have a Registration or Financial Aid Hold you will not be allowed to register. For more information, contact the cashier's office for payment.
- A Transcript Hold will prevent you from viewing your transcript. For more information, contact the cashier's office for payment.
- If you have a Financial Hold, contact the cashier's office for payment.

Below the list is a table with a checked checkbox and four columns: "Campus", "Enrollment Services", "Financial Aid", and "Cashier". The table lists three campuses: Forest Park, Florissant Valley, and Meramec, with their respective phone numbers for each service.

Campus	Enrollment Services	Financial Aid	Cashier
Forest Park	(314) 644-9127	(314) 644-9117	(314) 644-9738
Florissant Valley	(314) 513-4244	(314) 513-4231	(314) 513-4520
Meramec	(314) 984-7601	(314) 984-7650	(314) 984-7736

Below the table is a warning icon and the text "No holds exist on your record."

NOTE: The **Student Requirements** and **Academic Progress** options will give you information about other issues that may also affect your eligibility to receive financial aid. If you have eligibility issues, call your campus Enrollment Services or Financial Aid office to determine what you must do to correct any problems.