IMPORTANT: You must have already set up your security questions and answers before you can reset a forgotten password.

If you have not set up your security questions, you must contact your campus Admissions office and they will reset your account to the default settings. Then you will need to Change your Password immediately and set up 3 new security questions and answers.

Continue if you have set up your security questions and know the answers.

1. Open your browser (Internet Explorer or Firefox) and type http://www.stlcc.edu in the address bar, then, click on the MY STLCC button in the upper right corner of the web page.

2. Click on the Get your MySTLCC ID button.

3. Click Forgot your password?

4. Click on either link: “Click here to reset it!” or “password reset”
5. Type the two words in the reCAPTCHA box. 

   Click Submit.

6. Type your MySTLCC ID in the Username field. 

   Click Next.

7. Answer the three security questions that you set up. 

   Click Next. 

   Repeat this step for each of the three questions.
8. Type your New Password.

Type the same password again to confirm it.

As you type your New Password, a green checkmark will appear next to the criteria that have been met.

Click Finish.
Congratulations you have reset your password successfully!

*Note: You will not be able to use any of your last four passwords.*